



PLEASE READ BEFORE COMPLETING YOUR ORDER FORM

SHIPPING

1. Please give a street address and a mailing address if they are different.
2. Please allow us 6 working days to fill your order from the time we receive it. We make every effort to fill orders within 48 hours.
3. Please see "Shipping Charges" chart below to determine correct shipping total.
4. Orders sent Next Day Air; or via UPS to Alaska, Hawaii, or Canada must be paid by Visa or MasterCard. The shipping charge will be based on the weight of the package. A \$1.00 handling charge will be added.
5. Outside the UPS shipping area, orders over \$50 must be paid by Visa or MasterCard. We will ship by the cheapest air method available. A \$1.00 handling charge will be added.
6. We ship patterns, but no fabric or notions to Europe, Australia/New Zealand. We are sorry that we are unable to ship to Asia, Africa or South America at this time. See SHIPPING COSTS for PATTERNS ONLY, below.

ORDERING

- If you have questions please call (541) 689-3292 between 10:00 & 4:00 Pacific Time, Monday through Thursday. You may also place an order at this number if you prefer human assistance.
- Orders may be placed via our Answering Machine or FAX 24 hours a day, any day, and will be processed the following working day. Call (800) 767-5684.
- We take e-mail orders, however, we always prefer that our customers call in, or fax their first order so that we can get your credit card # with some security. After the first order you may e-mail your order & indicate that we should "use the credit card number on file"...
- Prices subject to change without notice.
- Please make check or money order payable to The Green Pepper, Inc. We cannot be responsible for cash.
- NSF checks are automatically forwarded to Check Rite. Reimbursement is payable to Check Rite and must include assessed fees.
- Visa or MasterCard will be accepted.
- When ordering from Canada, please make check or money order "payable in U.S. Dollars."
- You may include a second color choice on your order in case your first choice is out of stock.

GUARANTEE – Please open your package immediately! We can not accept returns or exchanges more than 30 days after the shipping date. The Green Pepper stands behind all of its products and guarantees quality and performance.

If, for any reason, you are not totally satisfied with your order, return the merchandise in its original condition and we will gladly exchange it or refund your money.

SHIPPING CHARGES

Please include UPS street address for surface rates.

ZONE 1 = AZ, CA, CO, ID, MT, NV, OR, UT, WA, WY

ZONE 2 = All other lower 48 states

ZONE 3 = ALASKA, HAWAII, APO'S

SHIPPING COSTS for

PATTERNS ONLY : USA ONLY -- Canada: Add \$1 (US Funds)

1 pattern\$3.25 2 patterns\$4.95 3-5 patterns\$7.50 6-10 patterns.....\$9.50

SHIPPING COSTS for OVERSEAS PATTERNS

We ship patterns only (no fabric or hardware) to Europe and Australia/New Zealand. We are sorry that we are unable to ship to Asia, Africa or South America at this time. For pattern orders from Europe and Australia/New Zealand, please include your e-mail address. You may fax, mail, or call in your order with VISA or MasterCard payment information.

3 Pattern Maximum per order

Shipping cost for 1-3 patterns is \$12.00

Invoice Amount	SURFACE RATES		AIR RATES		
	Zone 1 UPS	Zone 2 UPS	Zone 2 UPS 2-Day	Canada Air Mail	Zones 2 & 3 3-Day
\$0-10	\$4.95	\$4.95	\$12.50	\$5.95	\$4.95
\$10-25	\$6.50	\$7.95	\$15.95	\$11.00	\$9.95
\$25-50	\$8.95	\$9.95	\$19.75	\$21.00	\$15.95
\$50-75	\$9.50	\$10.50	\$25.00	\$24.00	\$18.95
\$75-100	\$9.95	\$10.95	\$31.50	\$28.00	\$24.95
\$100-500	— Cost is variable – please pay by credit card —				
Approximate working days in transit (excluding holidays & week-ends):					
	1 to 4	3 to 9	2 to 3	3 to 10	3 to 5